Business Catalyst - Weebly FAQ

Does the BC Partner offer only apply on the first year?
We're extending the offer, so the discounted rate will apply each year as long as you keep your account active.

We're trying to make a decision regarding how robust the platform will be and growth plan after our awful experience with Adobe. How many sites are currently on Weebly Cloud?
We totally get it. We launched Weebly Cloud in 2015, and currently have around 1.5M Designer and Reseller sites hosted on the platform.
Weebly has been around since 2007, and our sitebuilder (the same one available to you on Weebly Cloud) has been adopted by over 50 million users worldwide, so we're not going anywhere anytime soon!Our Designer product (Weebly Cloud) will be getting a major update this year, it's a big initiative for us.

If I join now on the WebPro now can I switch to the Agency at a future date?
Yes definitely. We can upgrade your account from one Designer Plan to another at any time to take advantage of better pricing (which would apply to both new and existing sites).

Where are Weebly's data centers located?
Our data centers are located in San Francisco, CA and Las Vegas, NV.

Can the expected load and sites we plan to create be handled by Weebly?
Yes. Weebly powers 50 million users (about 3% of the internet in terms of sites). We're the 25th largest worldwide network in traffic (according to netcraft) and serve >350 million visits & >850 million page views each month to Weebly powered sites. We can handle just about anything and we're constantly improving our infrastructure as our base grows.

What languages does Weebly support?
Weebly is available in 17 languages. English, French, Portuguese, Italian, Spanish, Russian, Japanese, Chinese Traditional, Chinese Simplified, Turkish, Dutch, German, Swedish, Norwegian, Danish, Polish, Korean. This includes the web editor as well.

Will Weebly be GDPR compliant by May 25, 2018?
Yes. We will be ready to process GDPR requests for our users (including third-party data that vendors and third-party apps are processors for). We will not deploy any Weebly cookies until users have chosen to opt-in on the cookie banner that will be presented to visitors. We are currently working on additional solutions to ensure personal data from persons located in the EU is kept private and secure on our platform.

Are your sites SEO friendly?
Short answer, yes, of course. Here are a few articles that explain exactly how it works: You can verify your site with Google Webmaster explained how to do so here. We also let your customers add keywords and descriptions to each page, shown here. Clean code and light sites, plus the ability to optimize pages means that most of the important SEO related functionality is available. Our sites are also responsive which matters in this day and age.

Do you have any information on the differences in the websites, Starter, Pro, Business, Performance?
Yes, you can find a breakdown of the features here:
https://businesscatalystpartners.weebly.com/siteplans.html

Do you have an email marketing tool that I can offer my clients?
We will soon be integrating Weebly Promote on Weebly Cloud, which is our own email marketing tool. This is expected to be coming along with domain and email registration very soon.

Does Weebly Cloud offer an equivalent to BC's Secure Zones?
Yes, you can create a member only type area for your site on Weebly Cloud. Members and Groups can login to view member only content. More info here:
https://hc.weebly.com/hc/en-us/articles/203859386-Membership-Limiting-Page-Visibility-to-Members
In addition, pages can also be password protected.

Will I be able to create a client portal that clients can login to view their invoices like in BC?
We do have a built in White Labeled Client portal where your Clients can login to edit their sites, view site stats, form entries, blog comments, etc... However, we currently do not have Client billing integrated on Weebly Cloud (yet), so you would need to bill your clients separately, outside of Weebly. We do not bill your clients on your behalf, we only invoice you for the published sites.

Where can I find the code editor documentation?
You can find the code editor and theme docs here:
https://cloud-designer.weebly.com/ds_themes_start.html

Can I build my own applications on top of Weebly?
Yes, with Weebly Cloud, we give you the ability to build your own custom apps and choose how you would like to make them available to your users. More info here:
https://cloud-designer.weebly.com/ds_apps_gs.html

Does Weebly Cloud's Admin account allow me to store templates to easily set-up customer sites or would I need to store them offline to upload as needed?
Yes, you can build and save up to 30 templates in your account so you don't have to build a site from scratch every time. You would then be able to copy that template and apply it to a new

Client's account. More info in our Designer Guide here:
https://cloud-designer.weebly.com/ds_gs_cr_sites.html#create-a-template

Some of our sites require database and custom fields (called Webapps in Business Catalyst). Do you have something similar?
No plans for database access, however you do have the ability to build fully-custom native Weebly apps, which you could connect to externally-hosted databases if needed. More info here:
https://cloud-designer.weebly.com/ds_apps_gs.html

Is it possible to import blog posts to Weebly Cloud via a CSV file or similar?
It's currently not possible to import a blog via csv (only eCommerce products and members can be imported via csv, more info [here](#)).
If you're interested in more info on our blog feature, check out the guide here:
https://hc.weebly.com/hc/en-us/articles/202015808-Start-a-Blog